

# YOSEMITE SPRING PARK UTILITY COMPANY, INC.

30950 Corral Dr. Suite B, Coarsegold, CA 93614 (559) 517-3799

## NEW HOMEOWNER/RENTER APPLICATION

**Dear Water Customer,**

**Welcome to your new home!**

On behalf of everyone at **Yosemite Springs Park Utility Co. (YSPUC)**, we are pleased to welcome you to the **Yosemite Lakes Park community**. We hope your new home brings you many years of comfort, happiness, and lasting memories. Moving into a new home is an exciting milestone, and our team is here to help make your transition as smooth and positive as possible.

Enclosed, you will find an information packet that includes **forms required to initiate your water service**, as well as helpful resources such as office hours, contact numbers, and water quality information. We encourage you to review this information carefully and retain it for future reference.

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### Hours of Operation & Contact Information

YSPUC operates **24 hours a day, seven days a week**, with service personnel on duty daily to support system operations. Office staffing is limited on legal holidays.

#### **Business Office Hours:**


Monday through Friday, 8:00 a.m. – 4:30 p.m.  
(Closed on legal holidays)

#### **Business Office Phone:**

 559-517-3799

After hours, non-emergency messages may be left on our answering system.

#### **Emergency Assistance:**

 559-760-4349

For water-related emergencies occurring after business hours, on weekends, or on holidays, please contact our emergency number. A member of our staff will return your call as soon as possible. We encourage you to report any water system concerns promptly—early notification helps us address issues more effectively.

## Fees & Monthly Charges

YSPUC assesses a **Readiness to Serve (RTS) charge**, which helps cover fixed costs such as meter reading, billing services, and maintaining the availability to provide water service 24 hours a day, 365 days a year.

Water usage is **metered and billed monthly** in one cubic foot increments (7.48 gallons). In addition, a **Public Utilities Commission (PUC) service fee of 0.7%** is applied to the RTS charge and all water usage charges.

### Billing & Payment Information:

Water bills are due on the **Last day of each month** and become delinquent **five days thereafter** if unpaid. Delinquent accounts may be subject to late fees, water shut-off, reconnection charges, and other actions in accordance with **PUC Rule 11** as outlined in the tariff schedules.

A copy of the PUC tariff schedules is available upon request and is also posted on our website:

 [www.yosemitespingsparkway.org/yspuc/](http://www.yosemitespingsparkway.org/yspuc/)

For your convenience, YSPUC offers several payment options:

Customers may make payments **in person** at our business office using **cash, check, or credit card** at our **walk-up payment windows**, available **Monday through Friday from 8:00 a.m. to 4:00 p.m.**

For **after-hours payments**, a **secure blue drop box** is located outside the YSPUC office. An additional payment drop box is also available at the **Yosemite Lakes Park Clubhouse**.

Payments may also be **mailed** to the YSPUC business office. Please allow sufficient mailing time to ensure your payment is received by the due date.

YSPUC additionally offers **online bill payment through PayStar**. This service can be accessed by visiting **www.yspuc.org**. A **“Bill Payment” link** is located on the homepage, which will direct you to the PayStar payment portal.

*Revised February 2026*

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## Water System Information

The Yosemite Lakes Park subdivision is served entirely by **groundwater from hard rock wells**. The water supply is **chlorinated to ensure safety**, and a **sequestering agent** is added to reduce the appearance of iron and manganese—naturally occurring elements common in hard rock well systems.

If you experience **discolored water**, please contact our office immediately—or use the emergency number after hours—**before attempting to flush your system**. Do not turn on any water fixtures, as this may worsen the condition.

When advised that it is safe to flush:

1. Turn on the exterior faucet closest to where water enters your home.
2. Allow the water to run until it becomes clear.
3. If the water does not clear within 10–15 minutes, please contact us again.
4. Once exterior water is clear, draining your hot water heater may also be necessary.

## Customer Responsibility & Leak Awareness

All water passing through the meter is the responsibility of the customer and is subject to billing. We recommend routinely checking your property for leaks, as even small issues—such as improperly adjusted toilet floats or irrigation line leaks—can result in unusually high water bills.

Please be aware that **gophers and ground squirrels** may damage irrigation systems, particularly drip lines. These leaks are often underground and may not be visible at the surface.

To check for potential leaks:

- Turn off all water inside and outside your home.
- Observe your water meter indicator.
- Any movement, even slow movement, may indicate a leak.

Please note that YSPUC does not repair plumbing or equipment located on the customer's side of the water meter.

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If you have any questions or need assistance, please feel free to contact our office during normal business hours. Our team is happy to help and looks forward to serving you.

**Welcome again to Yosemite Lakes Park.**

Warm regards,

**Yosemite Springs Park Utility Co.**

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**APPLICATION FOR WATER SERVICE**

Lot No.: \_\_\_\_\_ Date: \_\_\_\_\_

Name of Applicant(s): \_\_\_\_\_

Service Address: \_\_\_\_\_

Type of Service: New Meter    New Owner    Renting

Applicant is: Owner    Agent    Tenant

**Billing / Mailing Information:**

Name: \_\_\_\_\_ Primary Phone: (\_\_\_\_) \_\_\_\_\_

Email: \_\_\_\_\_ Cell / Alt Phone: (\_\_\_\_) \_\_\_\_\_

Address: \_\_\_\_\_

City, State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

CA Driver's License #: \_\_\_\_\_ DOB: \_\_\_\_\_

Employer / Employer Address: \_\_\_\_\_

I hereby apply for water service at the above premises, and I agree to use and pay therefore in accordance with the rates and rules legally in effect and on file with the California Public Utilities Commission.

**Current rates are as follows:**

RTS – Monthly Service Charge (For 3/4-inch Meter): \$47.76 plus PUC surcharge @ 0.7%.

The PUC surcharge pays for regulatory oversight of the utility by the PUC.

Quantity Rate: All water, per 100 cu. ft.: \$3.7250

\*For all meter rates, please see Advice Letter #40.

**Billing is monthly.** Meters are read and statements are mailed by the 5th of each month.

It is your responsibility to contact us if you do not receive your statement by the 15th.

If you rent or lease your home, the property owner remains responsible for payment.

**Bills are due and payable on the Last day of each month and become delinquent five days thereafter.**

Owner Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Tenant Signature: \_\_\_\_\_ Date: \_\_\_\_\_

## YOSEMITE SPRING PARK UTILITY COMPANY

### Water Conservation Guidelines

To be implemented when the YSPUC Board calls for these drought conservation measures.

#### **OUTDOOR WATERING SCHEDULE\***

- No outdoor watering on Monday
- Addresses ending with even numbers (0, 2, 4, 6, 8) water on Wednesdays, Fridays, and Sundays
- Addresses ending with odd numbers (1, 3, 5, 7, 9) water on Tuesdays, Thursdays, and Saturdays

Outdoor watering should not be done Monday through Friday, between the hours of 11:00 A.M. and 7:00 P.M., from May 1st through October 31st of each year.

All hoses should be equipped with an automatic shut-off nozzle.

Watering with unattended, open hoses is seriously discouraged.

Hoses used at construction sites should be equipped with shut-off nozzles.

Filling swimming pools is discouraged between May 1st and October 31st of each year.

#### **Recommendations for outdoor water conservation:**

- Check sprinkler systems regularly for broken nozzles, leaks, and coverage issues.
- Verify sprinkler timers are set correctly for time, date, and watering schedule.
- Use drought-resistant turf grasses, shrubs, bushes, and trees whenever possible.
- Regularly inspect hoses for leaks or damage.

Message from the General Manager:

There are many gardening and landscaping ideas that can be found online. We encourage you to explore the possibilities of beautiful, drought-tolerant landscaping.

**"We will not appreciate water until the well runs dry."**

**— Benjamin Franklin**

**Schedule No. 1**

**GENERAL METERED SERVICE**

**APPLICABILITY:** Applicable to all metered water service furnished on an annual basis.

**TERRITORY:** This schedule is applicable within the entire territory served by the utility.

**RATES**

Quantity Rates:

All water used, per 100 cu. ft.: \$3.7250

Service Charge

¾-inch meter: \$573.15 per year (\$47.76 per month)

1-inch meter: \$955.27 per year

1½-inch meter: \$1910.54 per year

2-inch meter: \$3056.89 per year

3-inch meter: \$5732.31 per year

4-inch meter: \$9552.79 per year

6-inch meter: \$19,105.62 per year

\*The service charge is a readiness-to-serve charge which is applicable to all metered services. The service charge for all meter sizes is billed monthly. For a ¾" meter this annual fee is converted to a monthly charge of \$47.76 per month.

To be inserted by Utility

Issued By

To be inserted by Cal. P.U.C

Advise Letter No. 40

Cheryl Bluhm

Date Filed 12/22/25

Decision No. 92-03-093

Interim Board President

Effective 12/23/25

Title

Resolution No. \_\_\_\_\_